



19 November 2020

Dear Customer,

The end of the Brexit Transitional Period on 31 December 2020 is fast approaching. You previously received Brexit related correspondence from us, which we now expand on with our latest update and to advise changes to our processes and timelines involved when shipping with CLdN Ro-Ro and Cobelfret Ferries.

Accepting freight units into our terminals.

CLdN policy will be that freight units are only allowed to check into our terminal in case a complete booking has been made in C-Web. The complete booking includes all required (customs) data elements as described in point D below. We urge you not to send your drivers to the respective terminal gates when a booking is not complete, as this will result in entry being refused and unnecessary delays.

Please use the live booking status information in C-Web as well as CLdN's mobile application, which makes use of the easy traffic light principle to show your driver whether terminal check-in or collection of a unit number is permitted, depending on a fully completed booking. (<https://m.cweb.lu>)

Below you will find a timeline, allowing you to have a clear overview regarding the most important dates when working with CLdN.

A) As from today: start testing EDI connections

CLdN has a live test environment for clients with an EDI connection. The latest version of requirements can be downloaded on: https://www.cweb.lu/static/CWEB_EDI_Booking_Flow_V16.2.pdf. We strongly recommend you test as soon as possible, which will help to assess the level of your own preparations and the availability of all required information.

B) As from 30/11/20: all bookings via C-Web

From 1 January 2021 Import and Export formalities between the EU and the UK will apply and additional data needs to be correctly processed. We aim for the highest level of security and automation and CLdN therefore needs to limit manual data input and intervention on behalf of customers in C-Web. C-Web has been designed to cope with relevant customs procedures, however this requires proper data entry from clients. Please refer to point D in relation to the required data elements you will need to input.

From **30/11/2020** onward we will therefore only accept online bookings via C-Web. You can make online bookings manually via the web portal, template based file upload or EDI. We urge the limited number of customers that are not yet C-Web connected to apply and activate a C-web account before that date. Necessary arrangements are in place to expedite the application process. The application process and form can be found on: https://www.cweb.lu/static/application_form_and_terms.pdf.



C) As from 21/12/20: all consignment details, mandatory after 1/1/2021 to be included already in your C-Web bookings

Having the mandatory consignment information ready to include it with your booking is key to a smooth process on all UK routes after 1/1/2021. After the extensive non-binding testing phase in the coming weeks, **CLdN will from 21/12/2020 onwards only allow freight units to check into C.RO Port's terminals, when the relevant booking contains the mandatory information per consignment**, so both of us can be reassured that no information gaps exist before we need to process this information with authorities from 1/1/2021.

On routes to the EU, from 1/1/2021 consignment related information such as consignor, consignee and information about goods moved is mandatory (i.e. to permit the line to perform mandatory Safety and Security Declarations (SSD) and we will rely on the information you provide.

On routes to the UK, the information that needs to be provided is currently limited as a result of the Staged implementation of Customs controls. As things stand, following 01/07/2021, the UK will lift these initial easements given and CLdN will also require all information for EU export shipments.

For more info, please visit www.cweb.lu.

D) Three UK import stages & additional Border Model

UK authorities distinguishes three stages following the end of the transition period on 31/12/2020 for **UK imports**:

- 1. 1/1/2021:** As from day one controlled goods such as high-risk products of animal origin, high-risk food and feed not of animal origin, and goods not cleared in the EU prior to movement into the UK, etc. will require full import declarations at the Border.
UK imports of 'Standard Goods' will benefit from easements in the form of delayed declarations until 01/07/21.
- 2. 01/04/2021:** Additional requirements for Products of Animal Origin, such as the introduction of Health Certificates. The staged controls for 'Standard Goods' remain.
- 3. 01/07/2021:** UK imports according to the core import UK model, including for 'Standard Goods'.

In summary, this means that for 'Standard Goods' there is a relaxation period of 6 months to declare your goods when importing them from the EU into the UK. Please note that there are still some formalities required to be completed by the UK Importer.

Additionally, as part of the core UK import model, an additional model to operate the border has been introduced: GVMS. This "PreLodgement" model will co-exist next to the existing "Temporary Storage" model. It is important to note that the UK Port determines which model applies to the specific border location.

Our clients, but also UK based Importers/Exporters will need to take into account the applicable border model in use at the Port of entry/exit in the Customs declarations. From 01/07/21 onward, additional IT systems will be introduced to support the new Pre Lodgement model and will introduce new requirements for hauliers and traders.

To provide a maximum amount of flexibility to our clients, CLdN has setup the ports of Purfleet and Killingholme as locations that offer both Border Models. Your preferred choice can be indicated as part of your freight booking.



E) Additional transactional costs of Port Community systems

CLdN will incur additional mandatory legal requirements as well as process your import/export notifications through the different Port Community systems. This allows you to enter information only once when making a booking, as we have setup connections between CLdN and these systems. We take care of relevant communication to **Portbase** for our C.RO Ports terminal in Rotterdam (NL), to **Destin8** for both London (UK) and Humberside (UK) and for Zeebrugge, to **RX Seaport** in addition to direct links to the relevant authorities.

The necessary transactions with these platforms come with a transaction cost, which we will need to transfer to you on a **per consignment** basis. An overview of the charges from 1/1/2021 can be found below, which are subject to change.

Rotterdam

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| EU Export to UK from Rotterdam to Purfleet/Killingholme: | €0,92 per consignment for laden unit |
| EU Transit to UK from Rotterdam to Purfleet/Killingholme: | €1,04 per consignment for laden unit |
| UK Export to EU from Purfleet/Killingholme to Rotterdam: | €0,76 per consignment for laden unit |
| UK Export to EU from Purfleet/Killingholme to Rotterdam: | €0,63 per consignment for empty unit |

Zeebrugge

| | |
|--|--------------------------------------|
| EU Export to UK from Zeebrugge to Purfleet/Killingholme: | €0,41 per consignment for laden unit |
| EU Transit to UK from Zeebrugge to Purfleet/Killingholme: | €0,41 per consignment for laden unit |
| UK Export to EU from Purfleet/Killingholme to Zeebrugge: | €0,49 per consignment for laden unit |
| UK Export to EU from Purfleet/Killingholme to Zeebrugge: | €0,36 per consignment for empty unit |

Should you have any queries in relation to the above and the attached, please do not hesitate to contact us further through your usual CLdN / C.RO Ports contacts or via customs@cldn.com or customs@croports.com.

Furthermore, we currently are preparing a webinar in cooperation with HMRC to provide an overview of procedures and changes on UK side in respect of Brexit, for which you will be invited shortly.

We will issue additional user manuals and instructions on an ongoing basis between now and the end of the transition period. User manuals and detailed technical instructions are available and centralized on our website www.cweb.lu.

www.cldn.com
www.croports.com
<https://cweb.lu>